Great-West Lifeco

Quarterly Results Presentation

3Q24







Cautionary Notes

CAUTIONARY NOTE REGARDING FORWARD-LOOKING INFORMATION

This document contains forward-looking information. Forward-looking information includes statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "will", "may", "expects", "anticipates", "intends", "plans", "believes", "estimates", "objective", "target", "potential" and other similar expressions or negative versions thereof. Forward-looking information includes, without limitation, statements about the Company and its operations, business (including business mix), financial condition, expected financial performance (including revenues, earnings or growth rates, medium-term financial objectives and base earnings objectives for the Empower business), strategies and prospects, expected costs and benefits of acquisitions and divestitures (including timing of integration activities and timing and extent of revenue and expense synergies), expected expenditures or investments (including but not limited to investment in technology infrastructure and digital capabilities and solutions and investments in strategic partnerships), value creation and realization and growth opportunities, expected dividend levels, expected cost reductions and savings, expected capital management activities and use of capital, estimates of risk sensitivities affecting capital adequacy ratios, anticipated global economic conditions, potential impacts of catastrophe events, potential impacts of geopolitical conflicts and the impact of regulatory developments on the Company's business strategy and growth objectives.

Forward-looking statements are based on expectations, forecasts, estimates, predictions, about future events that were current at the time of the statements and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the financial services industry generally, including the insurance, mutual fund and retirement solutions industries. They are not guarantees of future performance, and the reader is cautioned that actual events and results could differ materially from those expressed or implied by forward-looking statements. Many of these assumptions are based on factors and events that are not within the control of the Company and there is no assurance that they will prove to be correct. In particular, in setting its objective to achieve base earnings growth in the Empower business of 15-20% in 2024, management has assumed pre-tax revenue synergies related to the Prudential acquisition of US\$20 million by the end of 2024 and that the performance of equity, interest rate and credit markets during the relevant period is consistent with management's expectations, which take into account current market information and assume no credit impairments. In arriving at our assessment of the Company's potential exposure to Pillar Two income taxes and our expectation regarding the impairments. In arriving at our assessment of the Company's potential exposure to Pillar Two income taxes and our expectation regarding the impairments. earnings, management has relied on its interpretation of the relevant legislation. It has also assumed a starting point of its current mix of business and base earnings growth consistent with management's base earnings objectives disclosed in this MD&A. Any statements regarding insurance and annuities run-rate base earnings will depend on a number of assumptions, including insurance experience, expected asset return over liability return, credit experience, trading activity. investment contracts gross margin, allocated investment expenses, other non-directly attributable expenses, and if applicable, par transfer. In all cases, whether or not actual results differ from forward looking information may depend on numerous factors, developments and assumptions, including, without limitation, the ability to integrate and leverage acquisitions and achieve anticipated benefits and synergies, the achievement of expense synergies and client retention targets from the acquisition of the Prudential retirement business, the Company's ability to execute strategic plans and adapt or recalibrate these plans as needed, the Company's reputation, business competition, assumptions around sales. pricing, fee rates, customer behaviour (including contributions, redemptions, withdrawals and lapse rates), mortality and morbidity experience, expense levels, reinsurance arrangements, global equity and capital markets (including continued access to equity and debt markets and credit instruments on economically feasible terms), geopolitical tensions and related economic impacts, interest and foreign exchange rates, inflation levels, liquidity requirements, investment values and asset breakdowns, hedging activities, financial condition of industry sectors and individual issuers that comprise part of the Company's investment portfolio, credit ratings, taxes, impairments of goodwill and other intangible assets, technological changes, breaches or failure of information systems and security (including cyber attacks), assumptions around third-party suppliers, changes in local and international laws and regulations, changes in accounting policies and the effect of applying future accounting policy changes, changes in actuarial standards, unexpected judicial or regulatory proceedings,

catastrophic events, continuity and availability of personnel and third party service providers, unplanned changes to the Company's facilities, customer and employee relations, levels of administrative and operational efficiencies, and other general economic, political and market factors in North America and internationally.

The reader is cautioned that the foregoing list of assumptions and factors is not exhaustive, and there may be other factors listed in filings with securities regulators, including factors set out in the "Risk Management and Control Practices" and "Summary of Critical Accounting Estimates" sections of this document and in the Company's annual information form dated February 14, 2024 under "Risk Factors", which, along with other filings, is available for review at www.sedarplus.com. The reader is also cautioned to consider these and other factors, uncertainties and potential events carefully and not to place undue reliance on forward-looking information.

See also "Important Note Regarding Sustainability Disclosure" in the Company's Q3 2024 MD&A.

Other than as specifically required by applicable law, the Company does not intend to update any forward-looking information whether as a result of new information, future events or otherwise.

Conference call participants

Presenters

Q&A Participants

Paul Mahon

President & CEO

David Harney

President and COO, Europe and Capital and Risk Solutions

Fabrice Morin

President & COO, Canada

Ed Murphy

President and CEO, Empower

Jon Nielsen

EVP & CFO

Linda Kerrigan

SVP & Appointed Actuary

Jeff Poulin

EVP, Reinsurance

Raman Srivastava

EVP & Global Chief Investment Officer

Business Overview



Paul Mahon

President & CEO Great-West Lifeco









Highlights

- Base EPS up 14% YTD and on track to exceed our medium-term objective in 2024
 - Strong underlying momentum across segments; Empower continues to deliver double-digit growth
- Base ROE above the top end of the range of our medium-term objective
 - Empower base ROE has increased nearly 300 bps in the past 12 months
- Positive net economic impact from annual actuarial assumptions review
- No material impacts expected from Hurricanes Helene or Milton
- Strong regulatory capital levels continue to provide substantial financial flexibility
- Actions taken in quarter advance wealth and workplace strategies

Strong Q3 results position us well against our medium-term objectives

Base Earnings¹

\$1,061M

Up 12% YoY

Net Earnings

\$859M

Base ROE¹

17.3%

Up 0.9pp YoY

Net ROE

15.6%

Base EPS¹

\$1.14

Up 12% YoY

Net EPS

\$0.92

BVPS²

\$25.78

Up 7% YoY

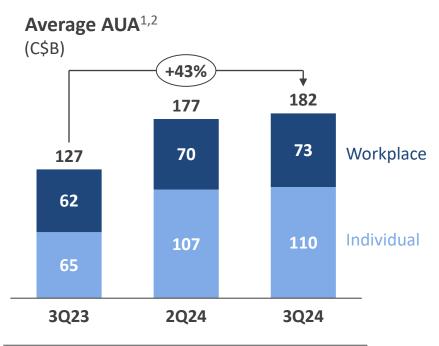
LICAT ratio³

134%

Leverage Ratio⁴ 29%

Canada: Strong AUA growth driven by acquisitions and market performance

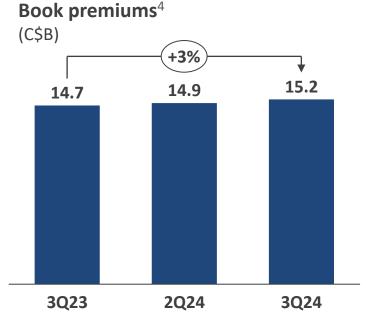
Wealth and Retirement

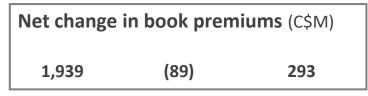




 Higher average AUA YoY reflects IPC and Value Partners acquisitions, strong market performance, and improved net flows

Group Life & Health





- Higher premiums driven by sales, employment growth and inflation
- 3Q23 included the Public Service Health Care Plan sale

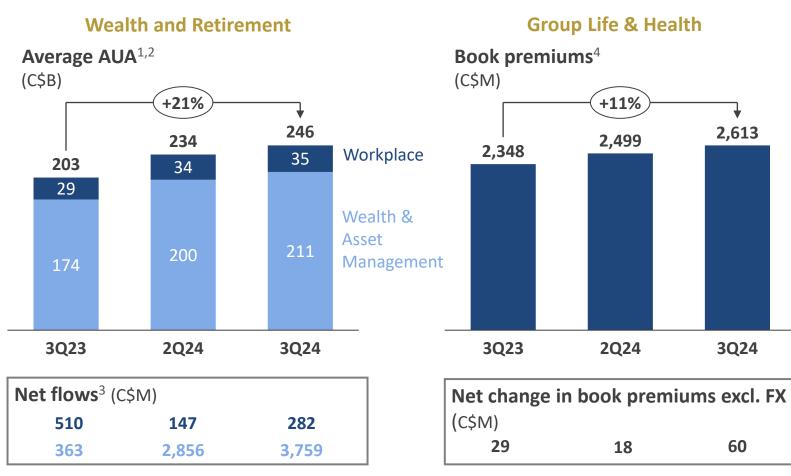
Insurance & Annuities





CSM lower primarily due to assumption changes

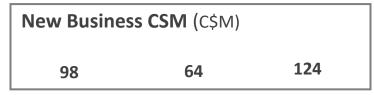
Europe: Strong top line performance across all value drivers





Insurance & Annuities



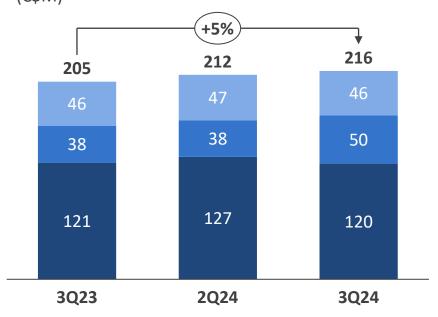


 Strong growth driven by UK bulk annuities sales, positive assumption changes due to longevity, and positive currency impacts

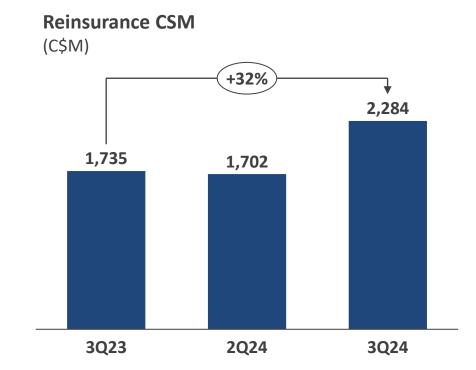
impact of rebalancing a large institutional mandate

CRS: Earnings profile strengthened on significant growth in CSM

Run-Rate Reinsurance Earnings Drivers¹ (C\$M)



- Solid new business momentum continuing; Q3 seasonally slower
- Higher CSM recognized driven by assumption changes and growth in longer-term structured business

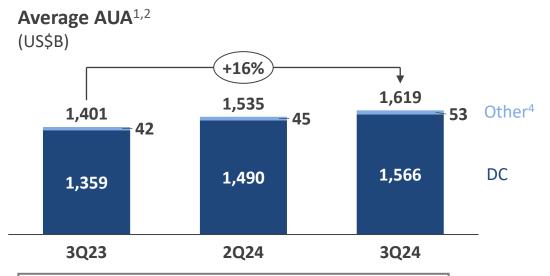


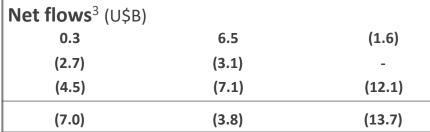
- CSM increase due to assumption changes and new business
- Impact of longevity assumption changes will increase CSM recognized in future earnings

Risk adjustment release CSM recognized Short-term business

Empower: AUA growth driven by favourable markets and strong net flows in Personal Wealth

Retirement

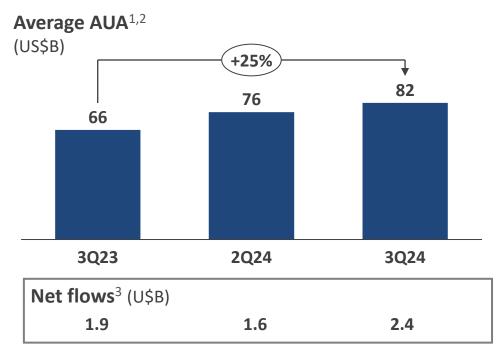




Net plan flows
Shock lapses⁵
Net participant flows
Total flows

- Higher average AUA reflects strong market performance
- Ongoing disbursements driven mainly by increased participant balances from increases in market levels
- Expanded disclosure on AUA and net asset flows included in the SIP (page 24)

Wealth and Asset Management



 Higher average AUA driven by strong market performance and continued positive net inflows with higher sales across distribution channels

Empower



Ed Murphy

President and CEO, Empower









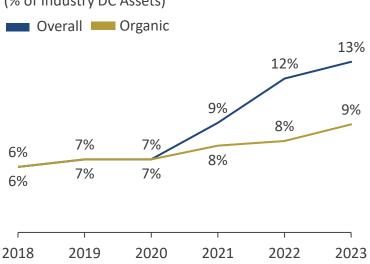
Empower: Solid double-digit growth outlook

Well-positioned to continue outpacing the industry

- Organic AUA¹ 5-year CAGR 14%, 2x industry⁴
- #1 in assets won in the faster-growing "core" segment⁵
- Market-leading win rates for new plans
- Overall retention rate⁶ of 97%

Empower Market Share⁴

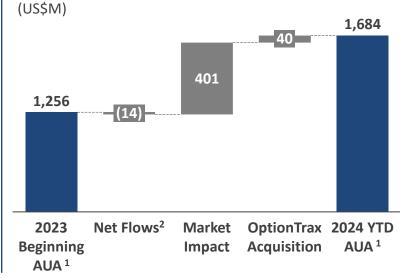
(% of Industry DC Assets)



Rising markets may weigh on flows, but are a net positive to asset growth

- Rising markets have driven higher participant disbursements in dollar terms
- However, favourable impact on account balances far outweighs pressure on net flows

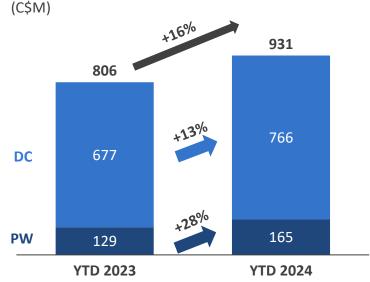
Empower Workplace AUA¹



Added torque from revenue diversification and operating leverage

- Capitalizing on benefits of scale
- Capturing DC rollovers in Personal Wealth
- Increasing advice-based solutions in plan
- Adding new capabilities, e.g. OptionTrax³

Empower DC and PW base earnings



Financial Highlights



Jon Nielsen

EVP & CFO Great-West Lifeco

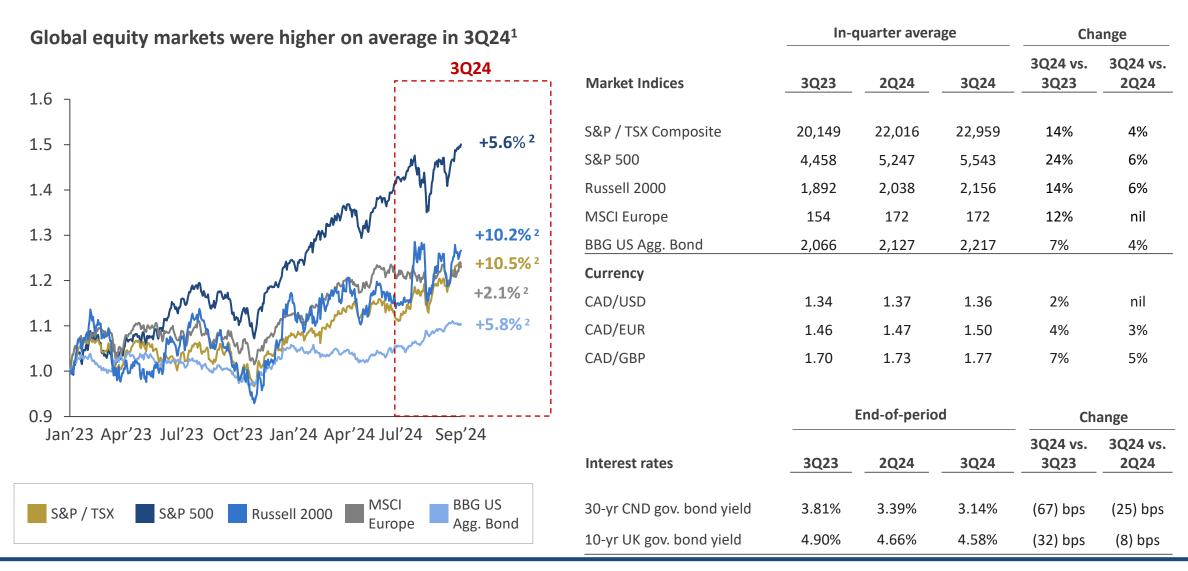








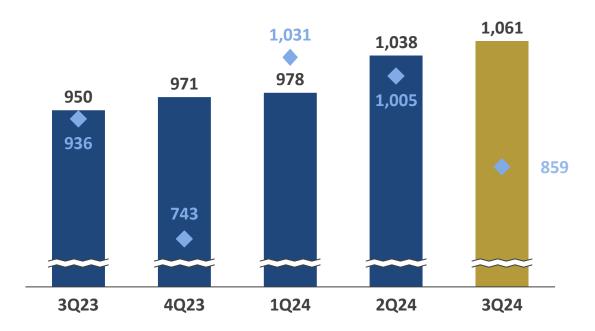
Global markets have been broadly supportive of asset growth in the quarter

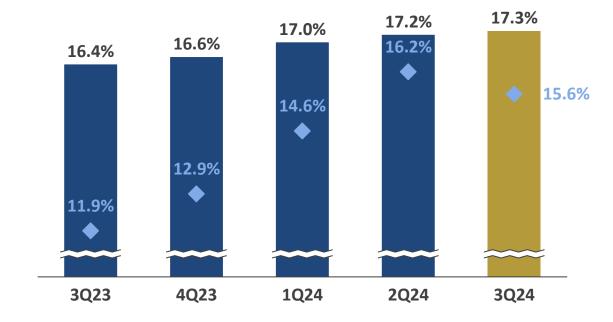


Double-digit earnings growth and base ROE at the top end of our medium-term objective

Base Earnings^{1,3} (bars) and Net Earnings² (diamonds) (C\$M)

Base ROE^{1,3} (bars) and Net ROE² (diamonds)



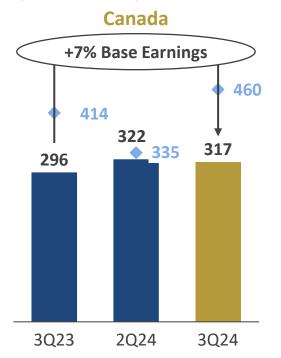


- Lower net earnings driven by fair value impact of assumption changes, mainly in CRS
- 3Q24 effective tax rate on base earnings of 16.3% includes a 3.4% impact related to GMT

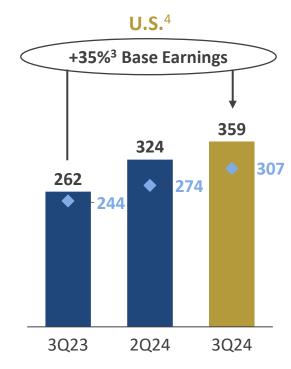
Empower drives strong YoY base earnings growth

Base Earnings¹ (bars) and Net Earnings² (diamonds)

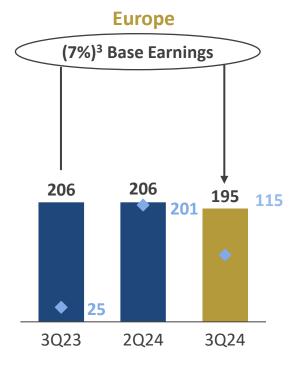
(After-tax, C\$M)



- Solid insurance result despite unfavourable run-rate impact of assumption changes and lower insurance experience gains
- Strong fee income and investment result driven by markets and acquisitions
- Net earnings reflect favourable market experience and assumption changes

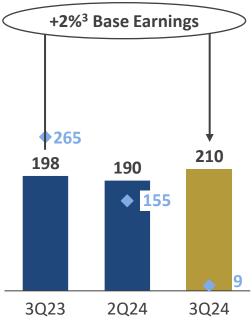


- Base earnings growth of 31%³ YoY pre-tax
- Driven by higher markets, business growth in Personal Wealth and Franklin Templeton dividend
- Reflects Prudential synergies and cost reduction initiatives at Empower DC



- Prior-year base earnings include \$17M tax provision release
- Base earnings growth of 10%³ YoY, pretax
- Unfavourable group experience in UK
- Partly offset by favourable investment results in the UK and higher fee income in Ireland

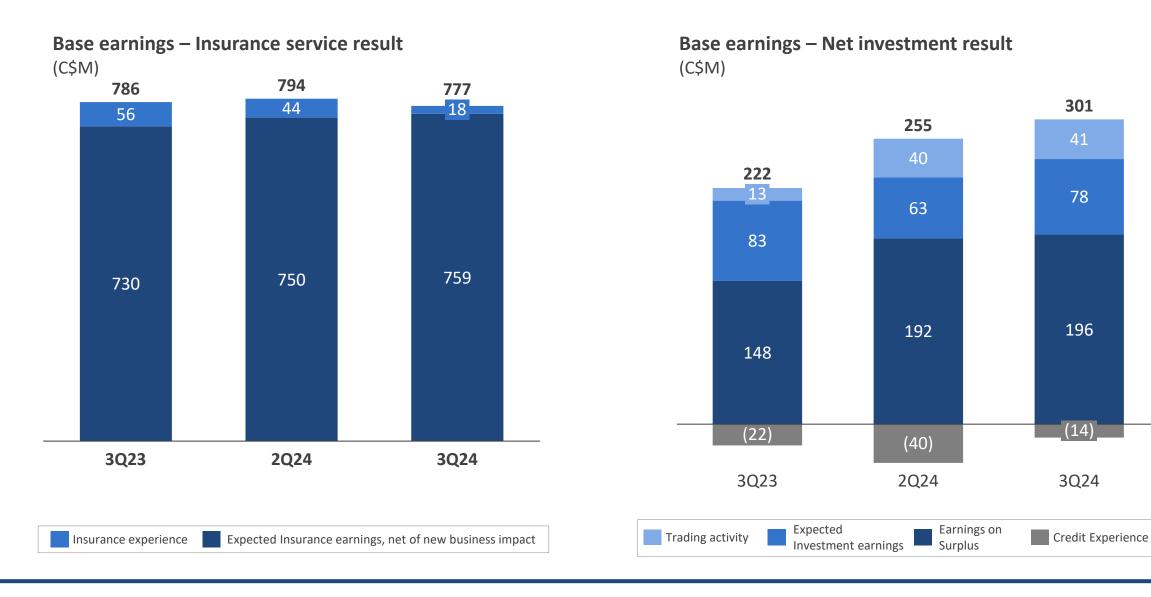




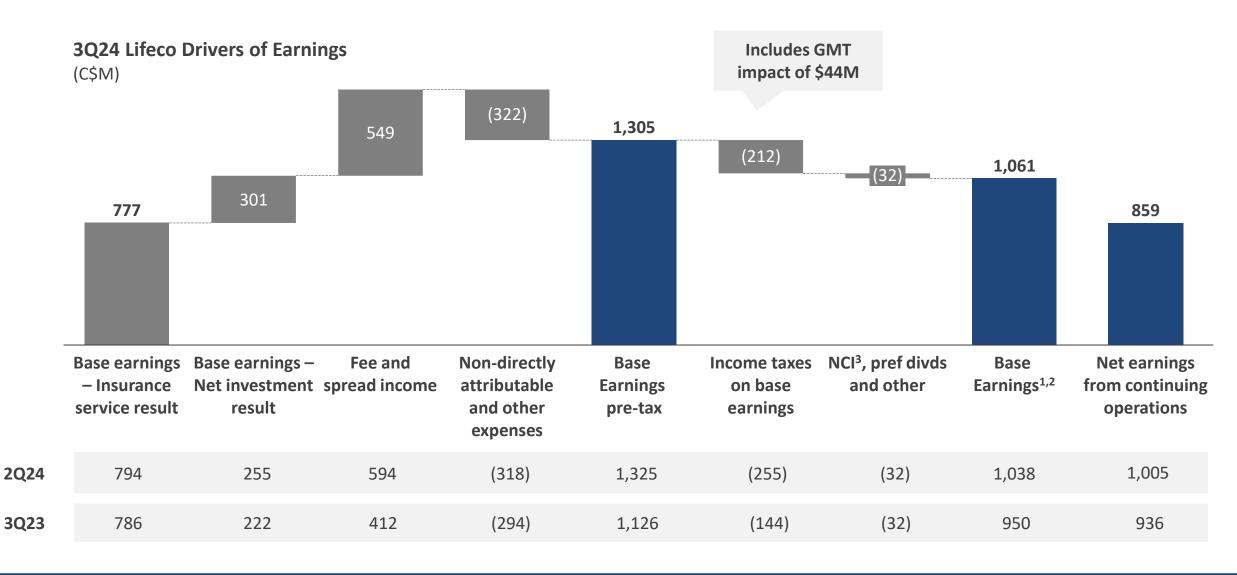
- 3Q24 base earnings include impact of Global Minimum Tax
- Base earnings growth of 20%³ YoY, pretax
- Improved experience and structured business growth
- Net earnings impacted by assumption changes, mainly in U.S. traditional life

^{1.} This metric is a non-GAAP financial measure. Refer to "Non-GAAP Financial Measures and Ratios" in the Appendix and in our Q3 2024 MD&A. 2. Net earnings from continuing operations excludes the impact of discontinued operations of (\$0M) in Q3 2024, (\$0M) in Q2 2024, and (\$31M) in Q3 2023. 3. Stated in constant currency 4. Comparative results are restated to exclude discontinued operations related to Putnam Investments.

Continued strength in underlying business and investment results

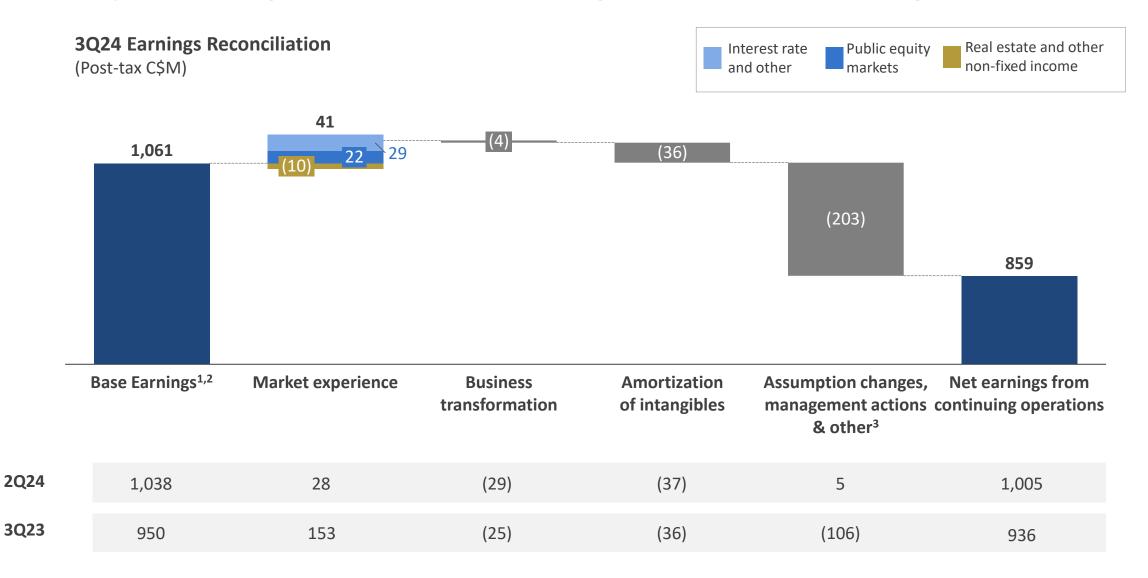


Strong contribution from all base earnings drivers



^{1.} This metric is a non-GAAP financial measure/ratio. Refer to "Non-GAAP Financial Measures and Ratios" in the Appendix and in our Q3 2024 MD&A. 2. Comparative results are restated to exclude discontinued operations related to Putnam Investments. 3. Non-Controlling Interests

Assumption changes reduced net earnings, but drove offsetting increase in CSM



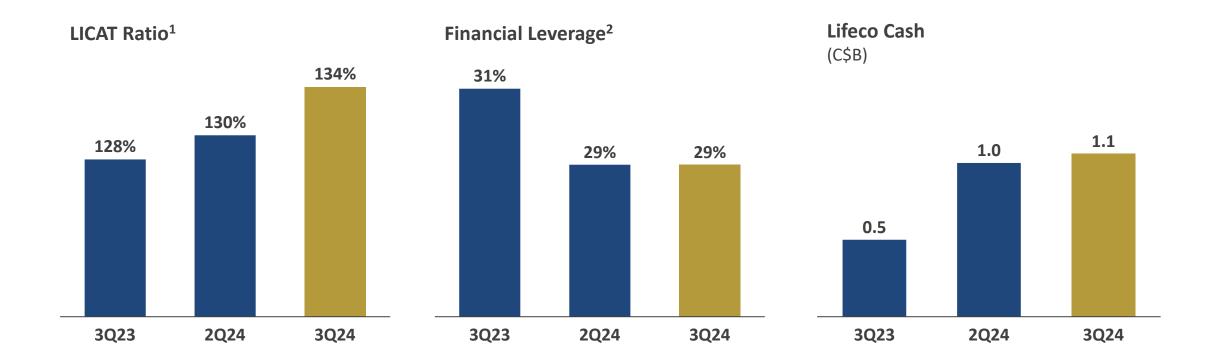
^{1.} This metric is a non-GAAP financial measure/ratio. Refer to "Non-GAAP Financial Measures and Ratios" in the Appendix and in our Q3 2024 MD&A. Pre-tax amounts for items excluded from base earnings can be found in the "Non-GAAP Financial Measures and Ratios" section of our Q3 2024 MD&A. 2. Comparative results are restated to exclude discontinued operations related to Putnam Investments. 3. Includes tax legislation changes impact of (\$34M) in 2Q24.

Positive net economic impact of assumption changes

Assumptions (C\$M)	CSM impact ^{1,2} (post-tax)	Net earnings impact (post-tax)	Aggregate impact	Description
Longevity	592	(241)	351	Updates to reflect trends in longevity experience, primarily on portfolios in the UK (Europe segment) and in CRS
Mortality	35	(81)	(46)	Updates to reflect trends in mortality, primarily on the U.S. life reinsurance portfolio in CRS
Policyholder behaviour	(300)	64	(236)	Updates to reflect renewal experience on term insurance in Canada
Other	(33)	55	22	Other updates, including financial and expense assumptions
Total	294	(203)	91	

- Due to IFRS 17 accounting, assumption change impacts are split between changes in CSM and net earnings. See slide 27 for further details.
- The assumption changes have a positive impact on the LICAT ratio: +2.0 pts in Q3-2024
- The assumption changes will have a modest positive impact on run-rate base earnings
- In the Q4-2024 results, we will reflect assumption changes for our segregated fund business and provide an update on new LICAT rules for segregated fund guarantee risk, effective January 1, 2025

Strong capital position provides substantial financial flexibility



Footnotes 1-2: Refer to slide 35

Closing Remarks



Paul Mahon

President & CEO Great-West Lifeco









Key messages

- Surpassed \$3T of assets under administration for the first time
- Strong momentum with double-digit base earnings growth
- Substantial and growing financial flexibility
- Investing to strengthen our market leadership
- Well-positioned to continue meeting or exceeding our medium-term objectives

Questions

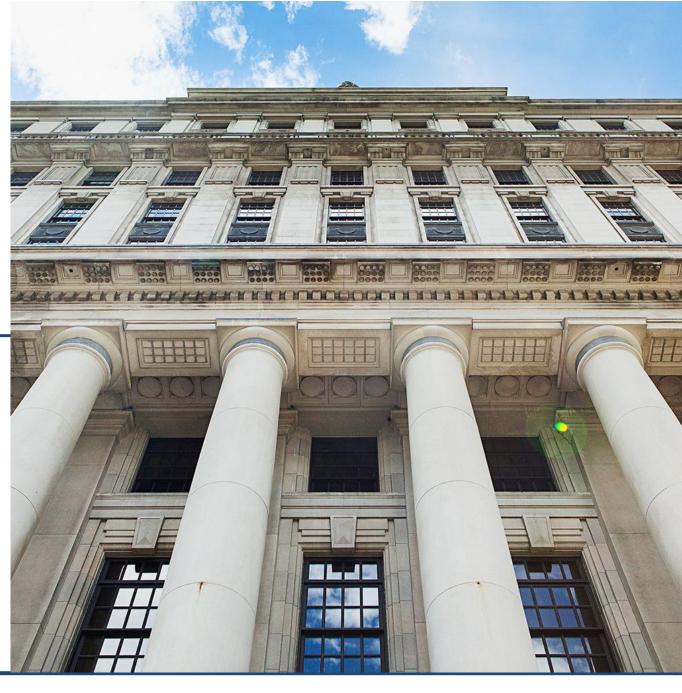






Save the date

Great-West Lifeco Investor Day 2025 April 2, 2025 Toronto



Appendix







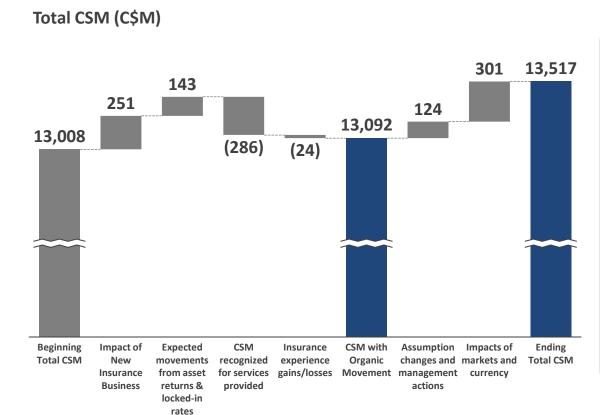
Impacts of assumption changes under IFRS 17

Types of business	Non-participating insurance and longevity business	Pass through and fee-based insurance business	Short-term business	
Products	 Term life / universal life Disability / critical illness Payout annuities Life reinsurance Longevity swaps 	Segregated fundsParticipating insurance	 Group life and health Structured and P&C reinsurance Liabilities for Incurred Claims 	
Financial s	statement impact of assumption changes			
CSM	Insurance assumptions – locked-in rates impact	Insurance assumptionsFinancial assumptions		
Earnings	 Financial assumptions Insurance assumptions – fair value impact (see below) 		Insurance assumptionsFinancial assumptions	
	, ,	t of both insurance and financial assumption	changes flows through earnings	

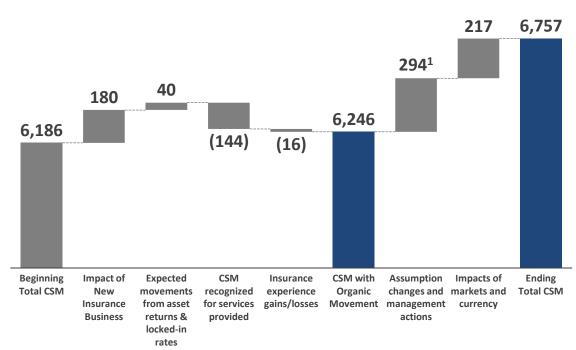
Fair value impact

- For non-participating insurance and longevity business, the impact of assumption changes is calculated using locked-in discount rates (mostly as at Jan 1, 2022), rather than current rates, as is the case for all other types of business.
- The fair value impact reflects the difference between assumption change impacts measured at current vs. locked-in rates.
- As current discount rates are generally higher than locked-in rates, a favourable change in insurance assumptions would increase the CSM and result in a negative earnings impact in the period.

Contractual Service Margin (CSM)



CSM (C\$M), excluding segregated funds and par

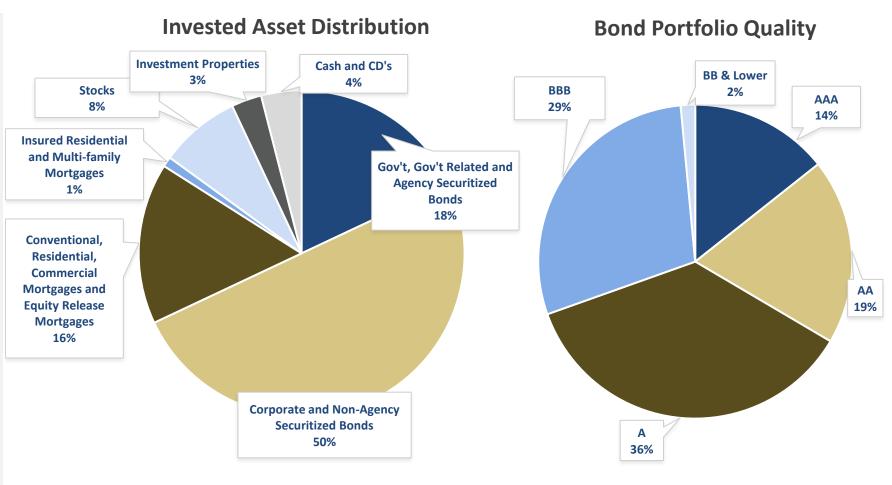


- Total CSM at September 30, 2024 was \$13,517M, which includes an organic movement in CSM of \$84M in 3Q24.
- CSM on non-participating business, excluding segregated funds, was \$6,757M at September 30, 2024, which includes an organic movement in CSM of \$60M in 3Q24.

Invested Assets

Conservative investment portfolio, predominantly comprised of fixed income instruments – 98% of which are investment-grade

- Invested assets of ~\$237.1B
- Bonds represent 68%
 - 98% are investment grade
 - 69% rated A or higher
 - 84% of bond holdings are domiciled in Canada, the U.S., and the U.K.
- Mortgages represent 17%
 - Well diversified by geography and property type
 - Well seasoned, with minimal impairments; delinquencies > 90 days on non-impaired mortgages are minimal
- Stocks represent 8%, mostly Canadian publicly traded
- Investment properties are 3%
 - 71% in Canada (principally held in par fund) / U.S.;
 - 29% in U.K. / Europe
 - Properties are unlevered
 - U.K. / European properties benefit from long term lease contracts



Lifeco Consolidated Bond Portfolio

Country of Domicile	Gov't, Gov't Related and Agency Securitized Bonds	Corporate and Non-Agency Securitized Bonds	Total Bonds
U.S.	2.8%	27.2%	30.0%
Canada	7.6%	8.9%	16.5%
U.K.	4.8%	6.3%	11.1%
Germany	0.8%	1.1%	1.9%
Ireland	0.2%	0.4%	0.6%
	16.2%	43.9%	60.1%
Europe Other	0.7%	3.7%	4.4%
All Other	1.2%	2.6%	3.8%
Total	18.1%	50.2%	68.3%

Corporate and Non-Agency Securitized BondsSector Diversification

Corporates	% of Invested Assets
Electric Utilities	7.5%
Consumer Products	6.6%
Industrial Products	5.1%
Financial Services	3.7%
Banks	3.4%
Transportation	3.1%
Energy	3.0%
Real Estate	2.9%
Technology	2.3%
Communications	1.7%
Gas Utilities	1.6%
Other Utilities	1.3%
Auto & Auto Parts	1.2%
Total Corporates	43.4%

% of Invested Assets
1.9%
0.1%
4.8%
6.8%
50.2%

Lifeco Mortgage Exposures

(C\$m) Carrying Value

Mortgage Holdings by Segment

Property Type	Total	% of Lifeco IA	Canada Par	Canada Non-Par	U.S.	Europe	CRS	Insured	Non-insured	LTV ¹	DSCR ²	WALT ³
Single Family	1,334	0.6%	1,041	293	-	-	-	280	1,054			
Equity Release	4,865	2.0%	571	1,416	-	2,306	572	-	4,865			
Multi Family	9,395	4.0%	3,624	837	4,039	862	33	2,515	6,880	56%	2.3	
Commercial												
Industrial	10,875	4.6%	3,198	1,115	5,481	991	90	-	10,875	53%	2.6	4.9
Retail & Shopping Centres	5,849	2.5%	2,871	880	915	1,151	32	-	5,849	60%	2.2	5.6
Office Buildings	5,081	2.1%	1,040	389	2,508	1,126	18	-	5,081	70%	2.7	6.3
Other	2,086	0.9%	33	20	1,185	832	16	-	2,086	51%	2.7	3.5
Total Commercial	23,891	10.1%	7,142	2,404	10,089	4,100	156	-	23,891	58%	2.5	5.2
Total Lifeco	39,485	16.7%	12,378	4,950	14,128	7,268	761	2,795	36,690	58%	2.5	5.2

- Mortgage holdings totaled \$39.5 billion (16.7% of invested assets). Conventional mortgages, which exclude single family and equity release mortgages, are well diversified by property type, with a weighted average LTV of 58%.
- 7% of mortgage loans are insured, all in Canada.
- 0.1% of single family mortgage loans are in arrears. 0.2% of commercial mortgage loans are in arrears.
- 99% of commercial mortgage loans, including multi family, are fixed rate and 1% are variable rate. 93% of single family mortgage loans are fixed rate and 7% are variable rate. All equity release mortgages are fixed rate.
- Maturing office loans have strong coverage, good leverage, and with average lease terms longer than loan terms.

Lifeco Non-Fixed Income Portfolio

(C\$m) Carrying Value

Equity Portfolio by Segment

NFI Portfolio by Type	Total	% of Lifeco IA	Canada Par	Canada Non-Par	U.S.	Europe	CRS
Investment Properties							
Industrial	3,090	1.4%	1,937	274	-	879	-
Office	1,525	0.6%	935	158	21	411	-
Multi Family	1,684	0.7%	1,394	265	-	25	-
Retail	997	0.4%	183	24	-	790	-
Other	812	0.3%	338	209	-	265	-
Total Investment Properties	8,108	3.4%	4,787	930	21	2,370	-
Stocks							
Publicly traded stocks	13,122	5.5%	8,746	2,583	1,241	552	-
Privately held stocks	5,348	2.3%	1,741	1,337	2,018	252	-
Total Stocks	18,470	7.8%	10,487	3,920	3,259	804	-
Total Lifeco	26,578	11.2%	15,274	4,850	3,280	3,174	-

- Total NFI portfolio was \$26.6 billion (11.2% of invested assets) with Canada Par totaling \$15.3 billion (6.4% of invested assets).
- Investment property holdings totaled \$8.1 billion (3.4% of invested assets). Property holdings are well diversified by property type, with a weighted average lease term exceeding 6 years.
- 1.5% of total annual rent is in arrears.
- Stock holdings totaled \$18.5 billion (7.8% of invested assets), with Canada Par totaling \$10.5 billion (4.4% of invested assets).

NON-GAAP FINANCIAL MEASURES AND RATIOS

This document contains some non-Generally Accepted Accounting Principles (GAAP) financial measures and non-GAAP ratios as defined in National Instrument 52-112 "Non-GAAP and Other Financial Measures Disclosure". Terms by which non-GAAP financial measures are identified include, but are not limited to, "base earnings (loss)", "base earnings: insurance service result", "base earnings: net investment result", "assets under management" and "assets under administration". Terms by which non-GAAP ratios are identified include, but are not limited to, "base earnings per common share (EPS)", "base return on equity (ROE)", "base dividend payout ratio" and "effective income tax rate — base earnings — common shareholders". Non-GAAP financial measures and ratios are used to provide management and investors with additional measures of performance to help assess results where no comparable GAAP (IFRS) measure exists. However, non-GAAP financial measures and ratios do not have standard meanings prescribed by GAAP (IFRS) and are not directly comparable to similar measures used by other companies. Refer to the "Non-GAAP Financial Measures and Ratios" section in this document for the appropriate reconciliations of these non-GAAP financial measures to measures prescribed by GAAP as well as additional details on each measure and ratio.

Non-GAAP financial measures used in this document include, but are not limited to, "base earnings (loss)", "base earnings (loss)", "base earnings: insurance service result", "base earnings: net investment result", "assets under management" and "assets under administration".

Non-GAAP ratios used in this document include, but are not limited to, "base earnings per common share (EPS)", "base return on equity (ROE)" and "base dividend payout ratio".

Additional information regarding each of the non-GAAP financial measures/ratios noted above, including the appropriate reconciliations of these non-GAAP financial measures prescribed by GAAP, is incorporated by reference and can be found in the "Non-GAAP Financial Measures and Ratios" section of the Company's Q3 2024 MD&A, which is available on SEDAR+ at www.sedarplus.com.

Base earnings (loss)

Base earnings (loss) reflect management's view of the underlying business performance of the Company and provides an alternate measure to understand the underlying business performance compared to IFRS net earnings.

Base earnings (loss) exclude the following items from IFRS reported net earnings:

- Market-related impacts, where actual market returns in the current period are different than longer-term expected returns on assets and liabilities;
- Assumption changes and management actions that impact the measurement of assets and liabilities;
- Business transformation impacts which include acquisition and divestiture costs and restructuring and integration costs:
- Material legal settlements, material impairment charges related to goodwill and intangible assets, impacts of income tax rate changes on the remeasurement of deferred tax assets and liabilities and other tax impairments, net gains, losses or costs related to the disposition or acquisition of a business; net earnings (loss) from discontinued operations;
- Realized gains (losses) on the sale of assets measured at fair value through other comprehensive income (FVOCI);
- The direct equity and interest rate impacts on the measurement of surplus assets and liabilities;
- Amortization of acquisition related finite life intangible assets; and
- Other items that, when removed, assist in explaining the Company's underlying business performance.

The definition of base earnings (loss) has been refined (in 2023 and applied to 2022 comparative results) to also exclude the following impacts that are included in IFRS reported net earnings for an improved representation of the Company's underlying business performance, as well as for consistency and comparability with financial services industry peers:

- Realized gains (losses) on the sale of assets measured at fair value through other comprehensive income (FVOCI);
- The direct equity and interest rate impacts on the measurement of surplus assets and liabilities; and
- Amortization of acquisition related finite life intangible assets.

FOOTNOTES

All references to the Company's Q3 2024 MD&A in the below footnotes are to the Company's management's discussion and analysis for the three months ended September 30, 2024, which is available on SEDAR+ at www.sedarplus.com.

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- 2. Additional information regarding this financial measure or ratio has been incorporated by reference and can be found in the "Glossary" section of the Company's Q3 2024 MD&A.
- 3. The Life Insurance Capital Adequacy Test (LICAT) Ratio is based on the consolidated results of The Canada Life Assurance Company (Canada Life), Lifeco's major Canadian operating subsidiary. The LICAT Ratio is calculated in accordance with the Office of Superintendent of Financial Institutions' guideline Life Insurance Capital Adequacy Test. For additional details, refer to the "Capital Management and Adequacy" section of the Company's Q3 2024 MD&A.
- 4. The calculation of the financial leverage ratio includes the after-tax non-par CSM (excluding seg funds) balance in the denominator. This reflects that the CSM represents future profit and is considered available capital under LICAT. These ratios are estimates based on available data.

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- 2. Additional information regarding this financial measure or ratio has been incorporated by reference and can be found in the "Glossary" section of the Company's Q3 2024 MD&A.
- 3. Additional information regarding "net cash flows and net asset flows" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.
- 4. Additional information regarding "net book premium" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.

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- 2. Individual wealth fee business AUA includes segregated funds and proprietary and third party mutual funds; Group wealth fee business AUA relates to segregated funds. Risk-based products are excluded.
- 3. Additional information regarding "net cash flows and net asset flows" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.
- 4. Additional information regarding "net book premium" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.

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- 2. Additional information regarding this financial measure or ratio has been incorporated by reference and can be found in the "Glossary" section of the Company's Q3 2024 MD&A.
- 3. Additional information regarding "net cash flows and net asset flows" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.
- 4. Other AUA includes \$40B transfer related to OptionTrax acquisition. OptionTrax is a leading digital equity plan administration platform and service provider, created by Plan Management Corporation (PMC).
- 5. Terminations are considered "shock lapses" if they occur prior to or are known as of the integration completion date for Prudential

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- 2. Additional information regarding "net cash flows and net asset flows" has been incorporated by reference and can be found in the Glossary section of the Company's Q3 2024 MD&A.
- 3. OptionTrax is a leading digital equity plan administration platform and service provider, created by Plan Management Corporation (PMC).
- 4. Industry data from Cerulli
- 5. LIMRA 401(k) scorecard; top 8 participating companies shown (ADP, Fidelity, Vanguard do not participate in survey)
- 6. Retention rate is defined as the number of in-force clients Empower retains in any given year as a percentage of its starting client base

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3. Global Minimum Tax legislation was enacted in Canada on June 20, 2024 and applies retroactively to January 1, 2024. As a result, comparative results for base earnings and items excluded from base earnings for the first quarter of 2024 are presented on a "pro forma" basis as if the legislation was enacted in the first quarter of 2024. Additional information has been incorporated by reference and can be found in the Taxes section of the Company's Q3 2024 MD&A.

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- 1. The Life Insurance Capital Adequacy Test (LICAT) Ratio is based on the consolidated results of The Canada Life Assurance Company (Canada Life), Lifeco's major Canadian operating subsidiary. The LICAT Ratio is calculated in accordance with the Office of Superintendent of Financial Institutions' guideline Life Insurance Capital Adequacy Test. For additional details, refer to the "Capital Management and Adequacy" section of the Company's Q3 2024 MD&A.
- 2. The calculation of the financial leverage ratio includes the after-tax non-par CSM (excluding seg funds) balance in the denominator. This reflects that the CSM represents future profit and is considered available capital under LICAT. These ratios are estimates based on available data.